

# UNDERSTANDING YOUR TIERED BILL

## 1. Your amount due

Shows your current monthly amount due and the due date.

## 2. Your SCE account information

If you ever need customer service or want to enroll in SCE programs and services, we'll use your customer account number to access your information.

## 3. Your account summary

Shows your most recent account activity, current amount due, and due date.

## 4. Compare your monthly energy usage

Compare the amount of energy you use from month to month. This may help you discover any seasonal trends. If you want to view your hourly consumption data online, sign up for SCE's My Account.

## 5. Your payment stub

Shows the amount due and the due date. If you're paying by mail, remember to write your customer account number on the "memo" line of your check and make sure the SCE address is visible in the return envelope window. You can save postage costs and help the environment by going paperless at [sce.com/ebilling](http://sce.com/ebilling) - it's fast, easy, and secure.

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**SOUTHERN CALIFORNIA EDISON®**  
An EDISON INTERNATIONAL® Company

For billing and service inquiries  
1-800-684-8123  
[www.sce.com](http://www.sce.com)

**Your electricity bill**  
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**2** Customer account 2-00-000-0000      Rotating outage Group N001

**1** Amount due **\$123.12**  
Due by **03/26/18**

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**3** Service account 3-000-0000-00      Date bill prepared 03/06/18

00 ANY DR  
ANY CITY, CA 90000

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**3** Your account summary

Previous Balance	\$106.15
Payment Received 02/04/18	-\$106.15
Balance forward	\$0.00
Your new charges	\$123.12
<b>Total amount you owe by 03/26/18</b>	<b>\$123.12</b>

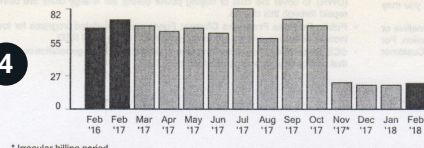
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**4** Your past and current electricity usage

For meter 222000-000000 from 02/05/18 to 03/05/18  
Total electricity you used this month in kWh **598**      Your next billing cycle will end on or about 04/04/18.

Your daily average electricity usage (kWh)

2 Years ago: 65.93      Last year: 72.93      This year: 21.36



\* Irregular billing period

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(14-574) Tear here      If your contact information has changed please complete the form on the reverse side and return the stub below.      Tear here

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Customer account 2-00-000-0000      Amount due by 03/26/18      \$123.12

STMT 11062019 P1 C01 T0005 000721 01 AB 0.4000 B018  
VALUED CUSTOMER  
00 ANY DRIVE  
ANY CITY, CA 90000-0000

**5** We will automatically debit the total amount due \$123.12 from your checking account on or after 03/16/18. Your bank may place a hold on these funds prior to that date.  
Thank you!

12 345 6789 00000000 0000000001000000000100000000

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# UNDERSTANDING YOUR TIERED BILL

## 11. Disputed bills

If you think your bill is incorrect, please refer to this section for instructions on how to contact us for assistance.

## 12. Definitions

Provides definitions of some types of charges and credits shown on your bill.

## 13. Change of address

If your mailing address is changing, please use this section to enter your new information.

## 14. Make a donation to SCE's Energy Assistance Fund (EAF)

EAF helps keep the lights on for people in need. If you would like to round up your bill or contribute an amount of your choice to help others, use this section to make your selection.

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### Ways to contact us

<b>Customer service numbers</b>	<i>Relay calls accepted</i>	
General Services (U.S. & Canada)	1-800-655-4555	
Payments, Extensions or Payment Options	1-800-950-2356	
Emergency Services & Outages	1-800-611-1911	
California Alternate Rates for Energy (CARE)	1-800-447-6620	
Energy Theft Hotline	1-800-227-3901	
Hearing & Speech Impaired (TTY)	1-800-352-8580	

### Request a large print bill 1-800-655-4555

<b>Multicultural services</b>	
Cambodian / ភ្នំ	1-800-943-1309
Chinese / 中文	1-800-843-8343
Korean / 韓国	1-800-628-3061
Vietnamese / Tiếng Việt	1-800-327-3031
Spanish / Español	1-800-441-2233

**Correspondence:**  
Southern California Edison  
P.O. Box 6400  
Rancho Cucamonga, CA  
91729-6400  
www.sce.com

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### Important information

**What are my options for paying my bill?**

<b>Online</b>	Pay one-time or recurring on <a href="http://www.sce.com/bill">www.sce.com/bill</a>
<b>Mail-in</b>	Check or Money order
<b>In Person</b>	Authorized payment locations 1-800-747-8908
<b>Phone</b>	QuickCheck 1-800-950-2356
	Debit & credit card (Visa/MasterCard)* 1-800-254-4123

\*Residential customers only

**Electronic check processing**  
When paying by check, you authorize us to process your payment as a one-time Electronic Fund Transfer (EFT) or as a regular check transaction. With EFTs, funds may be withdrawn from your account the day we receive your payment. Your check will not be returned, but will appear on your financial statement. If you do not wish to authorize an EFT, please call the 800 number on the front page.

**Rates and applicable rules**  
Find them in detail at [www.sce.com](http://www.sce.com) or upon request.

**Past due bills**  
When does my bill become past due? It becomes past due 19 days after preparation date, which was 03/06/18.  

- Reconnecting service that has been disconnected requires a Service Connection payment.
- Residential customers claiming an inability to pay: If payment arrangements have not been extended to you by SCE pursuant to SCE's filed tariffs, you may contact the California Public Utilities Commission (CPUC).
- For safety reasons, if service is disconnected, please ensure any sensitive or potentially hazardous equipment is unplugged on the day of reconnection. For additional home safety tips, visit [www.sce.com/safety](http://www.sce.com/safety) or call SCE Customer Service at 1-800-655-4555.

**What is the Late Payment Charge (LPC)?**  
0.8% will be applied to the total unpaid balance if payment is not received by the due date on this bill (except for CARE and state agency accounts).

**11**

**Disputed bills**  
If you think your bill is incorrect, please call us. If you feel unsatisfied with the result of such discussion(s), contact the California Public Utilities Commission: CPUC, Consumer Affairs Branch [www.cpuc.ca.gov](http://www.cpuc.ca.gov)  
505 Van Ness, Room 2003 1-800-649-7570  
San Francisco, CA 94102 TTY: 1-800-229-6846  
Include a copy of your bill, why you believe SCE did not follow its rules and rates, and a check or money order made out to the CPUC for the disputed amount. You must pay the disputed amount and send it to the CPUC before the past-due date to avoid disconnection. The CPUC accepts payment only for matters relating directly to bill accuracy. While the CPUC is investigating your complaint, you must pay any new SCE bills that become due.

**What is a rotating outage?**  
Rotating outages are controlled electrical outages used to avoid widespread or uncontrolled blackouts. Your Rotating Outage Group number is located on page 1, upper left, of your SCE bill. If your Outage Group number begins with:  
A, M, R, S, or X You are subject to rotating outages.  
N or Exempt You are exempt from rotating outages.  
Your outage group may change at any time. To see which groups are likely to be called during a system emergency, visit [www.sce.com](http://www.sce.com) or call 1-800-655-4555.

**Definitions**

- CA Climate Credit:** Credit from state effort to limit climate change. Applied monthly to eligible businesses and semi-annually to residents.
- DWR Bond Charge:** Bonds issued by the Department of Water Resources (DWR) to cover the cost of buying power during the energy crisis are being repaid through this charge.
- Public Purpose Programs Charge:** Funds state-mandated programs for low income discounts, energy efficiency, renewable energy and R&D.
- SCE Generation:** For recovering energy procurement and generation costs for that portion of your energy provided by SCE.

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To change your contact information, complete the form below and return it to SCE

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**13** Change of mailing address: 2-00-000-0000

STREET#	STREET NAME	APARTMENT #
CITY	STATE	ZIP CODE
TELEPHONE #	E-MAIL ADDRESS	

**14**

**Energy Assistance Fund (EAF):** I want to help people pay their energy bill through EAF. For info visit [www.sce.com/eaf](http://www.sce.com/eaf) or call (800) 205-8596.

Round-up my bill to next whole dollar amount for EAF  Add this amount for EAF \$   Every Month  One Month only  Every Month  One Month only

Select one box only and sign below for EAF: \_\_\_\_\_

# UNDERSTANDING YOUR TIERED BILL

## 15. Your rate and billing period

Shows the rate in which you're currently enrolled and the dates in the current billing period. You can use our Rate Analyzer tool to compare rates and find out if you may benefit from a different rate option at [sce.com/rateanalyzer](http://sce.com/rateanalyzer).

## 16. Delivery charges


Shows the itemized cost of delivering your electricity.

## 17. Generation charges

Shows the itemized cost of generating your electricity.

## 18. Details of your charges

Shows the itemized breakdown of delivery, generation, and energy charges. These include taxes and other fees related to energy distribution.



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**15** Details of your new charges  
Your rate: DOMESTIC  
Billing period: 02/05/18 to 03/05/18 (28 days)

**16** Delivery charges - Cost to deliver your electricity

Basic charge	28 days x \$0.03100	\$0.87
Energy-Winter		
Tier 1 (100% of baseline)	367 kWh x \$0.08219	\$30.16
Tier 2 (101% to 400%)	231 kWh x \$0.16729	\$38.64
DWR bond charge	598 kWh x \$0.00549	\$3.28

**17** Generation charges - Cost to generate your electricity  
SCE

Energy-Winter		
Tier 1 (100% of baseline)	367 kWh x \$0.07477	\$27.44
Tier 2 (101% to 400%)	231 kWh x \$0.07477	\$17.27

Subtotal of your new charges \$117.66  
Los Angeles Co UUT \$5.29  
State tax \$0.17  
**Your new charges \$123.12**

**18** Your Delivery charges include:

- \$9.11 transmission charges
- \$49.73 distribution charges
- \$0.01 nuclear decommissioning charges
- -\$4.61 conservation incentive adjustment
- \$9.10 public purpose programs charge
- \$6.09 new system generation charge

Your Generation charges include:

- -\$0.20 competition transition charge

Your overall energy charges include:

- \$1.07 franchise fees

**Additional information:**

- Your winter baseline allowance: 367.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.

Your Total Usage: <b>598 kWh</b>	Tier 1 367 kWh	Tier 2 231 kWh	High Usage Charge 0 kWh
<b>Understanding Your Bill...</b> Your usage for the billing period falls into <b>Tier 2</b> . For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.	\$0.16/kWh	\$0.25/kWh	\$0.31/kWh
	<b>Your Total Usage</b> <b>598 kWh</b> High Usage Charge - Learn more at <a href="http://on.sce.com/highuse">on.sce.com/highuse</a>		

**Things you should know**

**DIRECT PAYMENT INFORMATION.....**  
*We will automatically debit the total amount due, \$123.12, from your checking account on or after 03/16/18. Your bank may place a hold on these funds prior to that date. Thank you!*

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# UNDERSTANDING YOUR TIERED BILL


## 19. Understanding your tiered bill

With our Tiered Rate Plan (Schedule D), you begin each billing period at the Tier 1 rate, which has the lowest price per kilowatt-hour. If you use more energy than the “baseline allocation” for your region, your energy cost increases to Tier 2. A state-mandated **High Usage Charge** may also apply when you use more than 4 times your baseline amount.

One of the best ways to lower your energy costs is to reduce the amount of energy you use. We have tips and tools that may help, including **SCE’s Budget Assistant**, which enables you to set monthly spending goals, tracks your costs in near real-time, and sends you alerts via email, phone, or text to let you know how you’re doing.

## 20. Things you should know

Check this section each month for important news and information about your bill, SCE programs and services, and more.



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### Details of your new charges

Your rate: DOMESTIC  
Billing period: 02/05/18 to 03/05/18 (28 days)

<b>Delivery charges - Cost to deliver your electricity</b>			
Basic charge	28 days x \$0.03100		\$0.87
<b>Energy-Winter</b>			
Tier 1 (100% of baseline)	367 kWh x \$0.08219	\$30.16	
Tier 2 (101% to 400%)	231 kWh x \$0.16729	\$38.64	
DWR bond charge	598 kWh x \$0.00549	\$3.28	
<b>Generation charges - Cost to generate your electricity</b>			
<b>SCE</b>			
<b>Energy-Winter</b>			
Tier 1 (100% of baseline)	367 kWh x \$0.07477	\$27.44	
Tier 2 (101% to 400%)	231 kWh x \$0.07477	\$17.27	
Subtotal of your new charges			\$117.66
Los Angeles Co UUT	\$117.66 x 4.50000%	\$5.29	
State tax	598 kWh x \$0.00029	\$0.17	
<b>Your new charges</b>		<b>\$123.12</b>	

**Your Delivery charges include:**

- \$9.11 transmission charges
- \$49.73 distribution charges
- \$0.01 nuclear decommissioning charges
- -\$4.61 conservation incentive adjustment
- \$9.10 public purpose programs charge
- \$6.09 new system generation charge

**Your Generation charges include:**

- -\$0.20 competition transition charge

**Your overall energy charges include:**

- \$1.07 franchise fees

**Additional information:**

- Your winter baseline allowance: 367.0 kWh
- High Usage Charge applies to all usage above 400% of baseline allowance.

**19** Your Total Usage: **598 kWh**

**Understanding Your Bill...**  
Your usage for the billing period falls into **Tier 2**. For most customers, the price you pay increases as you use more energy. The average cost per kilowatt (kWh) in the chart to the right is based on averages. Actual prices may vary.

Tier 1	Tier 2	High Usage Charge
367 kWh	231 kWh	0 kWh
\$0.16/kWh	\$0.25/kWh	\$0.31/kWh

**Your Total Usage**  
**598 kWh**

High Usage Charge - Learn more at [on.sce.com/highuse](http://on.sce.com/highuse)

**20** Things you should know

**DIRECT PAYMENT INFORMATION.....**  
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